

SERVICE OVERVIEW

Managed Firewall Services

We Protect your data and IT infrastructure from cyber threats, security incidents and help you manage your risk.

Worldwide, threats from cyber-attacks are growing both in numbers and intensity. Cloud Computing, Artificial intelligence(AI), Mobility, and the Internet of things(IoT), while delivering all kinds of benefits, exposes you to new types of cyber vulnerabilities, arriving in different ways.

At Intergence, we prepare companies for this new era, with an all encompassing secure connectivity, through Intergence Managed Firewall services.

FIREWALLS

Firewalls are a critical security layer that all businesses require. But maintaining the perimeter security against the ever changing threat landscape has become a major challenge for many organisations. Firewalls, if not well managed, can easily become an unwitting security risk and businesses struggle to maintain control of their security, without impacting their business.

INTERGENCE MANAGED FIREWALL

A managed firewall from Intergence mitigates this risk, and plugs a vital security gap, without the need to engage costly in-house IT resource. Intergence Firewall service is fully managed by us, including its design, installation, configuration, and day-to-day maintenance of hardware and software components as well as expert support from our proficient cyber security professionals, and 24/7 proactive security and network operations centre.



99.99%

AVAILABILITY

15min Response

4hr Fix

- Leading Technology
- Security Expertise
- Lower Cost of Ownership
- One-Stop Partner
- SLA Driven Services
- Service Transparency

24x7

SERVICE
SUPPORT

Our range of managed firewall services is designed to meet all of your needs from protecting the Internet Access of a single office, to protecting several sites within your Intergence secured network. Our firewall solutions make use of different technologies to meet your needs to balance performance against cost, including network-based virtual firewalls for small sites, or dedicated hardware for more complex and demanding environments.

INTERGENCE FIREWALL FEATURES

Our next generation firewall includes the following key features:

- 4th Generation Firewall
- Network/Port Address Translation
- Application awareness
- Intrusion Detection/Prevention System (IDS/IPS)
- Anti-virus, anti-spam and malware protection
- Advanced Threat Prevention

All of our support systems, coupled with our exceptional service support teams, enable us to consistently achieve our number one objective of a **>than 90% First-Time-Contact-First-Time-Fix** SLA.

KEY BENEFITS



Stratiam™ Managed & Monitored

- Fully Managed Firewall Services
- 24x7 Service Support



Predictable Operating Costs

- One Consistent Monthly Cost
- Easy to budget for scale & Growth



Proactive Monitoring

- Detect incidents before they start
- Predictive Monitoring



Customer Transparency Services

- Service Operational Transparency
- Tailored Support Services

Differentiated Support Experience

Our Managed Firewall services comes with the peace of mind you would expect from a leading MSP service provider such as Intergence.

With our **24/7/365** support options, comprehensive standard SLAs, proactive management, service desk support and **>than 90% First-Time-Contact-First-Time-Fix** SLA it makes choosing Intergence the partner of choice.

Our technical teams will also help and assist with your Security migrations, including project management, consultancy and professional services.



Crown
Commercial
Service



HM Government
G-Cloud



CYBER
ESSENTIALS

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